



Instruction

Z-Wave Zniffer User Guide

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REVISION RECORD

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2	20051004	TKR MVO	All All	Added 40kbps support and various GUI enhancements New 1 st page/header/footer contents. New Doc No.
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4	20071119	IHM	All	Some missing topics in chapter 5 "Capturing live RF traffic", chapter 7 "Working with captured packets" and chapter 8 "Statistics" have been restored. New topic "Working with encrypted frames" has been added to chapter 7 "Working with captured packets".
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7	20110519	DDA	All	Revised and updated to reflect all features of the latest software version.

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1 ABBREVIATIONS

Abbreviation	Explanation
ANZ	Australia and New Zealand, 921.42 MHz frequency
CD	Compact Disc
COM	Serial port interface on IBM PC-compatible computers
EU	European Union, 868.42 MHz frequency
HEX	Intel HEX is a file format for conveying binary information for applications like programming microcontrollers, EEPROMs, and other kinds of chips
HK	Hong Kong, 919.82 MHz frequency
ID	Identification number
IN	India, 865.22 MHz frequency
JP	Japan, 950.95 MHz frequency
MY	Malaysia, 868.2 MHz frequency
NaN	Not a number
PC	Personal computer
RF	Radio Frequency
RSSI	Received Signal Strength Indicator
SW	Software
TF	Test Frequency
US	United States, 908.42 MHz frequency
USB	Universal Serial Bus, a serial bus standard to interface devices
XML	Extensible Markup Language

2 INTRODUCTION

2.1 What is Z-Wave Zniffer

The Z-Wave Zniffer application is a development tool for capturing Z-Wave RF communication and presenting the frames in a graphical user interface on a PC. The tool shows the node ID of the Source and Destination for the communication, the type of frame [2] being sent, and the application content, i.e. the specific command, which is being sent.

The Zniffer tool listens passive to the Z-Wave network traffic, and will only display the RF communications taking place within direct RF range. Be also aware that Zniffer can occasionally miss RF communication even from Z-Wave nodes within direct range.

2.2 Purpose

The purpose of this document is to describe the Z-Wave Zniffer development tool used during SW application development for debugging etc.

2.3 Audience and prerequisites

The audience is external R&D software application programmers.

2.4 Files at Developer's Kit CD

The Z-Wave Zniffer includes the Windows application and an embedded application hosted by the Z-Wave Module operating as sniffer.

The Developer's Kit CD contains the "\data\DevKit\Tools\Zniffer\" folder with the following sub-folders and files:

Filename	Description
\PC\setup.exe \PC\ZnifferSetup.msi	Microsoft Windows Installer files for Z-Wave Zniffer (Windows application)
\Z-Wave_Firmware\sniffer_zw020x_anz.hex \Z-Wave_Firmware\sniffer_zw020x_eu.hex \Z-Wave_Firmware\sniffer_zw020x_hk.hex \Z-Wave_Firmware\sniffer_zw020x_in.hex \Z-Wave_Firmware\sniffer_zw020x_my.hex \Z-Wave_Firmware\sniffer_zw020x_us.hex	The hex file required for running the Zniffer on an EU/US/ANZ/HK/IN/MY ZW0201 based Z-Wave module. This module supports 9.6 kbps and 40 kbps RF communication.
\Z-Wave_Firmware\sniffer_zw030x_anz.hex \Z-Wave_Firmware\sniffer_zw030x_eu.hex \Z-Wave_Firmware\sniffer_zw030x_hk.hex \Z-Wave_Firmware\sniffer_zw030x_in.hex \Z-Wave_Firmware\sniffer_zw030x_my.hex \Z-Wave_Firmware\sniffer_zw030x_us.hex	The hex file required for running the Zniffer on an EU/US/ANZ/HK/IN/MY ZW0301 based Z-Wave module. This module supports 9.6 kbps and 40 kbps RF communication.
\Z-Wave_Firmware\sniffer_zw040x.hex	The hex file required for running the Zniffer on a ZW040x based Z-Wave module. This module supports 9.6 kbps, 40 kbps and 100 kbps RF communication on all frequencies.

If your computer is set up to play automatically the CD or DVD when it is inserted and you opened the browser with Z-Wave Developer's Kit start page, then select "Developer's Kit SW" in the horizontal navigation bar at the top of the page and then select "Explore the software directories here" link to open the appropriate parent folder at Developer's Kit CD.

Developer's Kit CD contains also the Z-Wave Zniffer User Guide. If you opened the browser with Z-Wave Developer's Kit start page, then click the "Software documentation" in the horizontal navigation menu on the top of the page. At the Software documentation page that is opened, select "Z-Wave Zniffer User Guide" link to open the User Guide. This requires Adobe Reader (or Acrobat Reader) or any other PDF reader software to be installed on your computer.

If you prefer to manually explore the files, the User Guide is located at "`<optical_drive_name>\data\SW_DOC\INS10249-5 - Z-Wave Zniffer User Guide.pdf`".

3 GETTING STARTED

3.1 Check the prerequisites

The following components should be pre-installed on the machine that you need to run Z-Wave Zniffer Windows application:

1. [.NET Framework](#), version 3.5 or later
2. [Windows Installer 3.0](#) ([Windows Installer 3.1](#) or later is recommended)

Limitation: Z-Wave Zniffer has been tested on Windows XP with Service Pack 2 (32-bit platform), Windows 7 (both 32-bit and 64-bit platforms) and requires the prerequisites listed above.

Important: Make sure you have the latest service pack and critical updates for the version of Windows that you are running. To find the recent security updates, visit [Windows Update](#).

3.2 Install the Zniffer application

1. Exit all programs.
2. In Microsoft Windows, click the **Start** button, and then click **Control Panel**.
3. In Classic view, double-click **Add or Remove Programs**.
4. Click **Add New Programs**, and then click **CD or Floppy**.
5. Click **Next** and then click **Browse** to locate the “**setup.exe**” in the “<optical_drive_name>\data\DevKit\Tools\Zniffer\PC” folder on Z-Wave Developer’s Kit CD or “<drive name>\DevKit_x_xx\Tools\Zniffer\PC” folder on your hard drive in case you installed Z-Wave Developer’s Kit already.
6. Click **Finish** to start the installation. The welcome page appears as shown at Figure 1. Please note the copyright notification and click **Next** button.

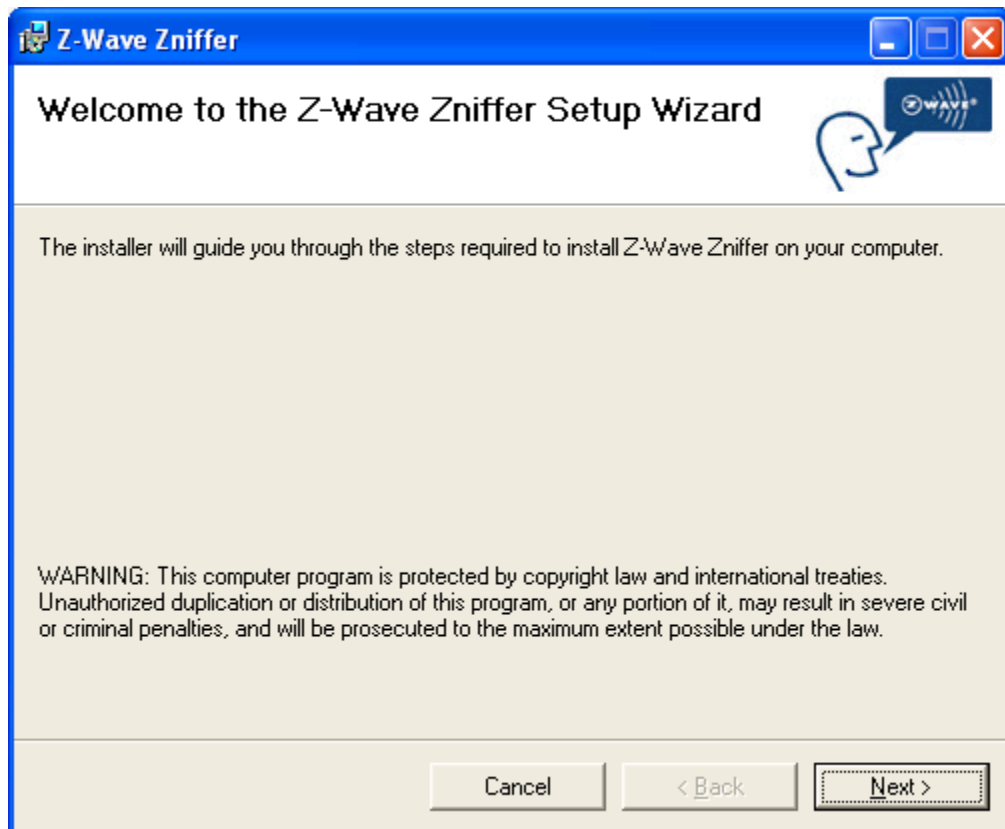


Figure 1. Welcome page of Z-Wave Zniffer Installation

7. Select the installation folder and who should be able to use the Zniffer application. Please note, that it is not recommended to move the Zniffer application manually after it has been installed into the above specified folder. When done, click **Next**.

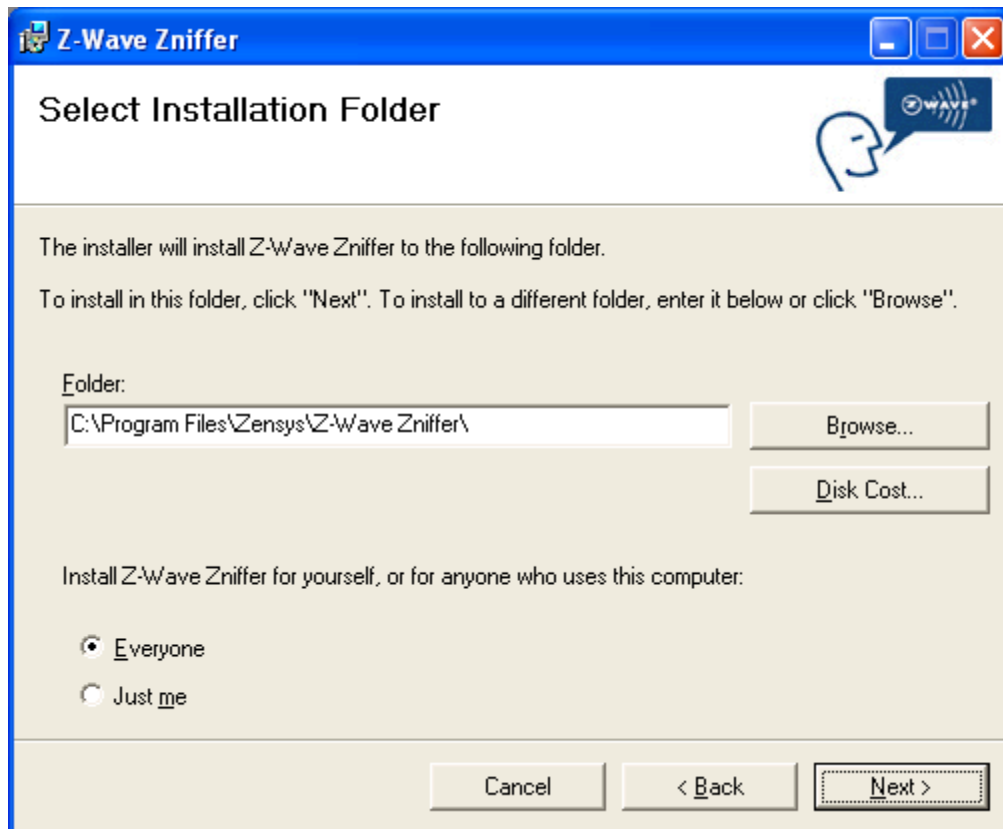


Figure 2. Installation Folder

8. License Agreement page appears. Read the license terms for Microsoft SQL Server 2005 Compact Edition Runtime and select "**I Agree**" if you accept its terms. Click **Next** button to continue the installation.



Figure 3. License Agreement

Please note, that installation cannot go further without accepting the license agreement. If you don't accept them, select "**I Do Not Agree**" option and click **Cancel** button. The installation will stop.

9. Installation confirmation appears. Click **Next** again to confirm and start the installation.

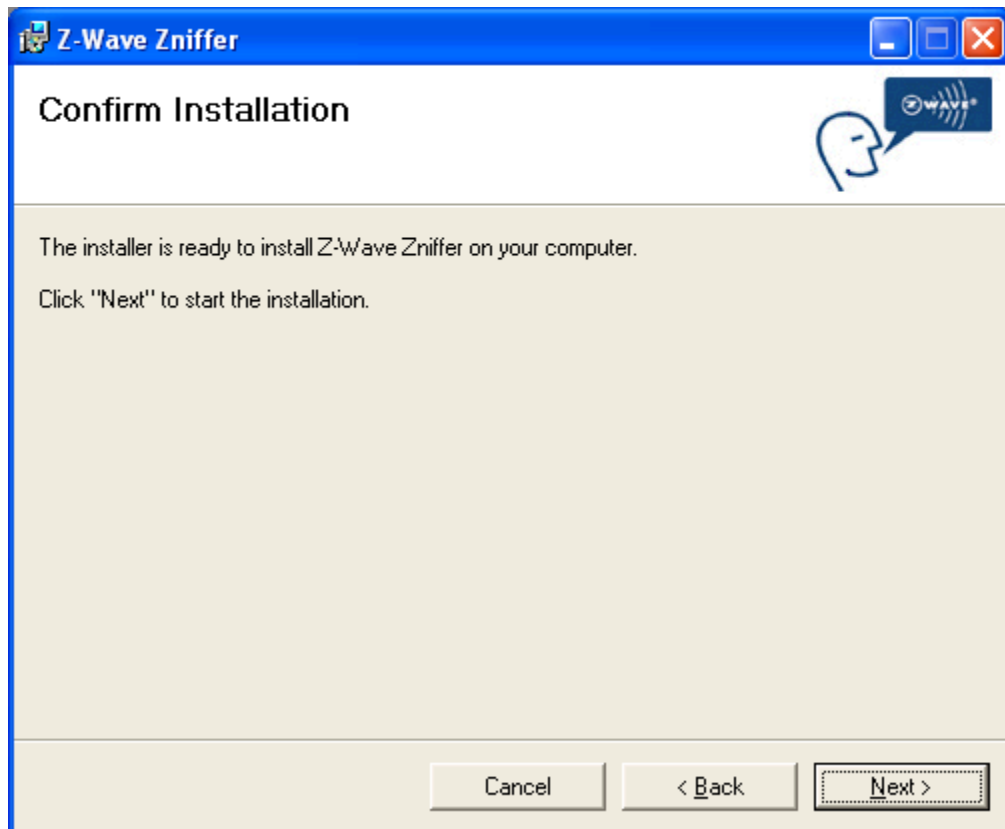


Figure 4. Confirmation page of Z-Wave Zniffer Installation

10. The actual installation procedure will pass with progress indicator and final confirmation appears. Click **Close** to complete the installation.

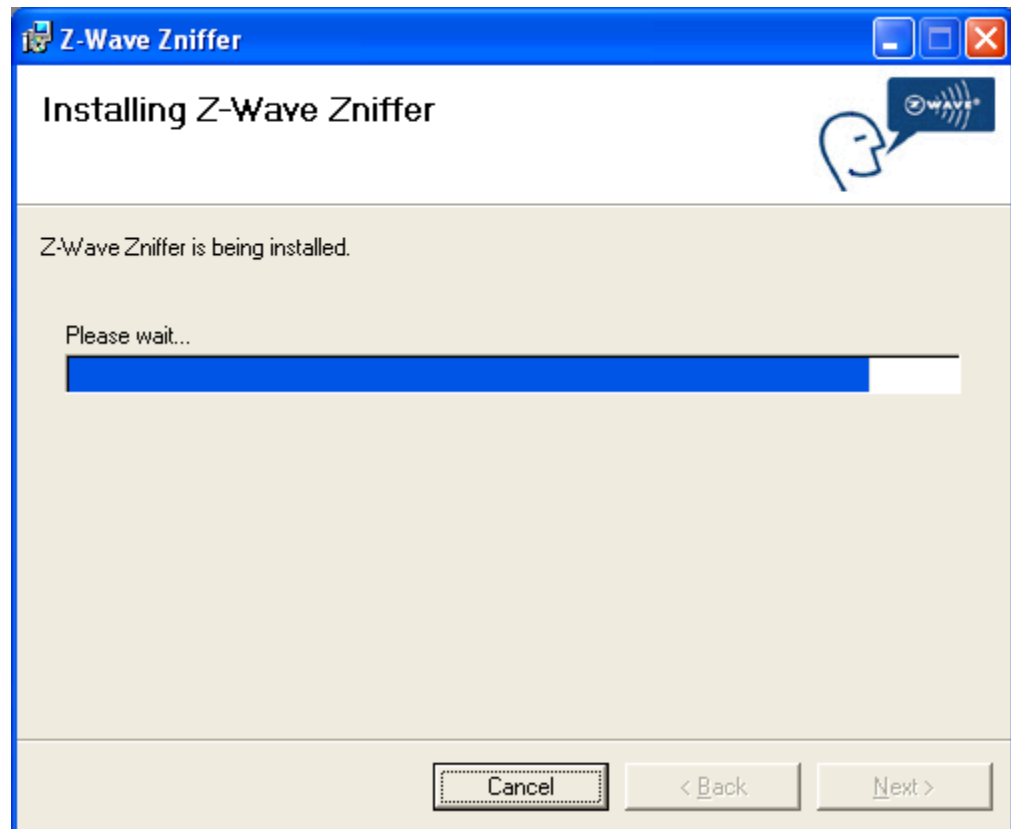


Figure 5. Installation progress

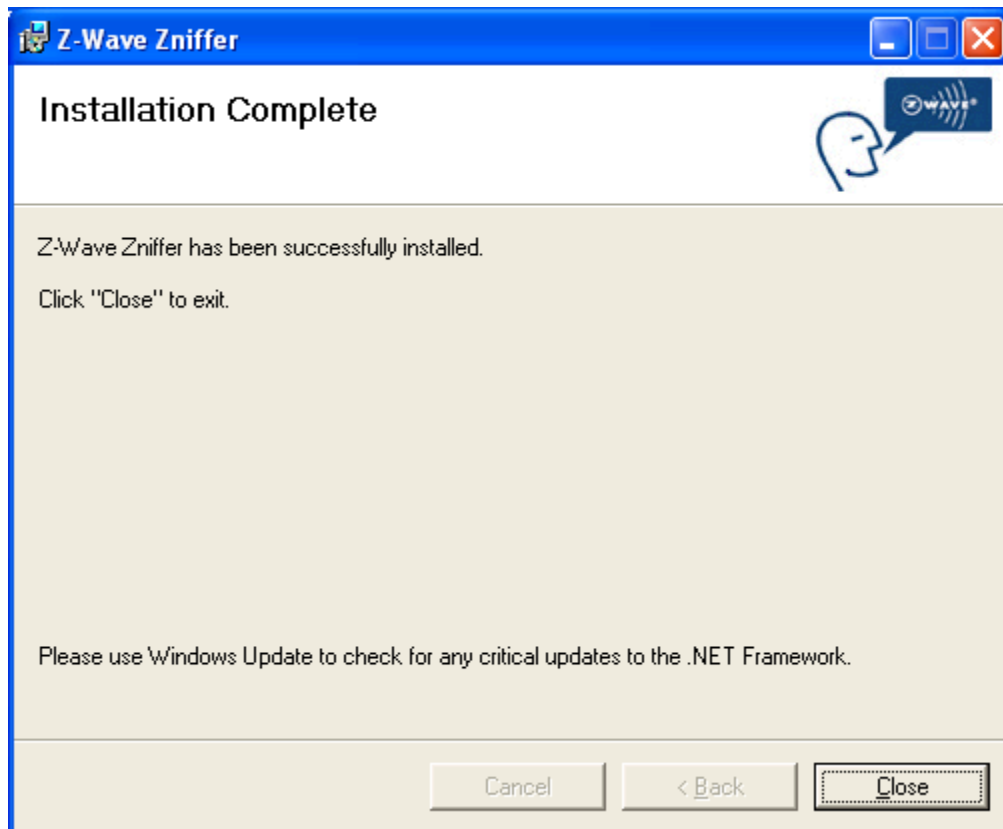


Figure 6. Installation complete

3.3 Start the Zniffer application

You can start the Z-Wave Zniffer using the Start menu. To open the Start menu, click the **Start** button in the lower-left corner of your screen. Or, press the **Windows logo** key on your keyboard. The Start menu appears.

To open Z-Wave Zniffer, click its icon shown in the left pane of the Start menu that displays the most frequently used programs list. If you don't see its icon there, click **All Programs** at the bottom of the left pane. Instantly, the left pane displays a long list of programs in alphabetical order, followed by a list of folders. Click **Zensys** folder and finally **Z-Wave Zniffer** as shown at Figure 7.



Figure 7. Start menu

Each time you start Z-Wave Zniffer, you are actually running the “C:\Program Files\Zensys\Z-Wave Zniffer\ZWWaveZniffer.exe” executable file, although you do not usually type its name or even see it.

3.4 Quick-Start Guide

1. Flash the appropriate hex file to a Z-Wave module. Refer to [1] for instructions on how to do this.
2. Connect the Z-Wave module / Z-Wave Interface module to a COM port on your PC.
3. Open Z-Wave Zniffer
4. Select the COM port from the applications **Settings** menu, then **Port Selection**. You may also check the **Frequency Selection** item.
5. To start capturing the RF traffic, click the **Start** button at the toolbar or press **F5** key on your keyboard.
6. To save your log file, click the **Save** button at the toolbar or press **Ctrl+S** keyboard shortcut or your keyboard. If this is the first time you are saving the file, type a name for the file in the **Save As** box, and then click **Save**.

3.5 Remove Z-Wave Zniffer

You can uninstall Z-Wave Zniffer from your computer if you no longer use it.

1. Open **Add or Remove Programs** in Control Panel.

To do it, click **Start**, then click **Control Panel** (in Classical View – click **Start**, then point to **Settings**, and click **Control Panel**), and then double-click **Add or Remove Programs**.

2. Click the program in the list and then click the **Remove** button as shown at Figure 8. You can sort programs by selecting different options in **Sort by**.

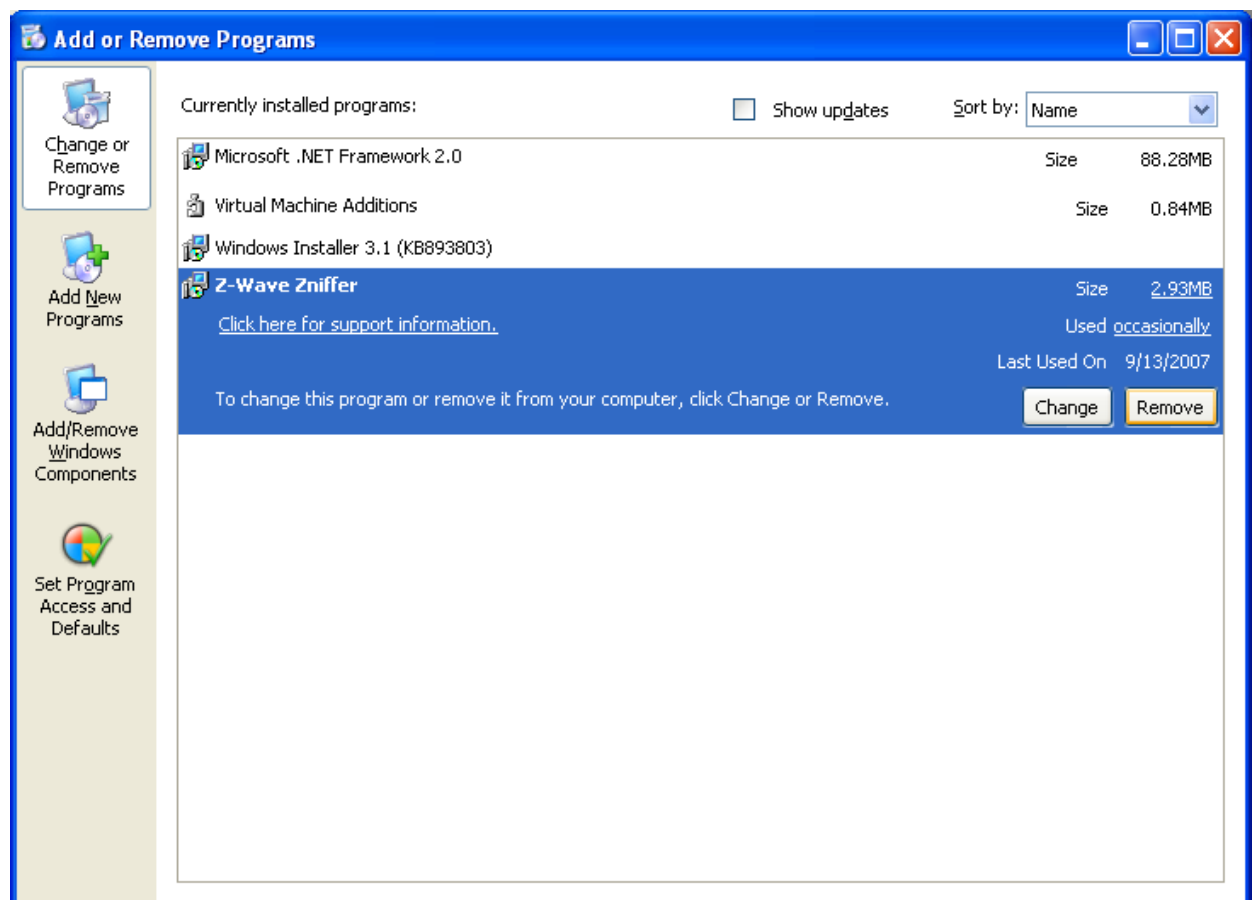


Figure 8. Add or Remove Programs window

3. Standard confirmation dialog appears. Click **Yes** to continue the removal of the Zniffer software.

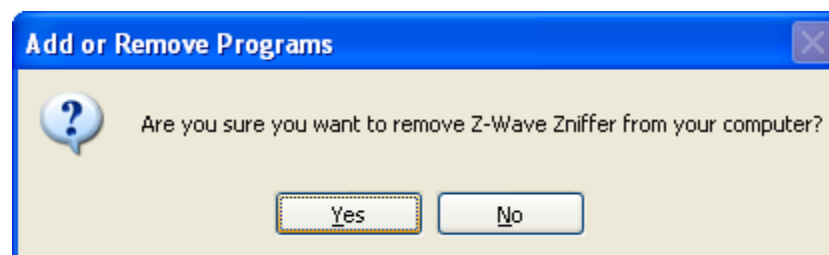


Figure 9. Confirmation message for Z-Wave Zniffer removal

4. Z-Wave Zniffer and its settings will be completely removed without prompting you further.

3.6 Troubleshoot installation problems

Here are solutions to some common problems with installing Z-Wave Zniffer.

3.6.1 Installation stops without .NET Framework

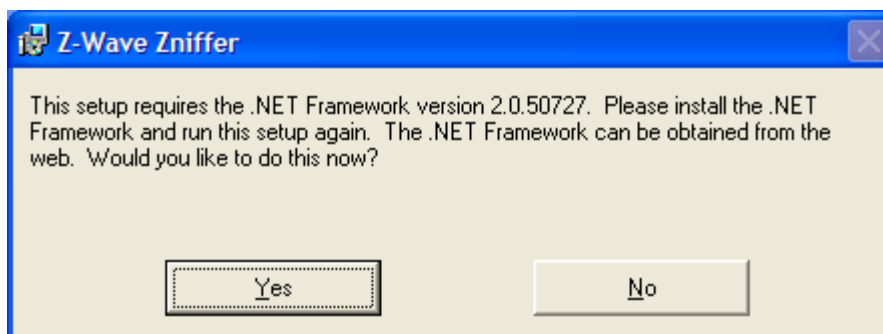


Figure 10. Problem with .NET Framework

This is caused by lack of the .NET Framework which is the required component as it is described in section 3.1 "Check the prerequisites". Please install the .NET Framework and run the setup again.

3.6.2 Installation stops with an error message

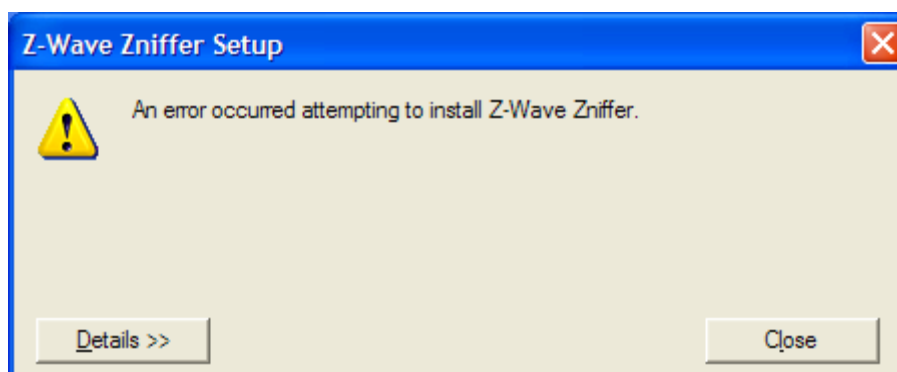


Figure 11. Problem with Zniffer installation

This is caused by previous version of Z-Wave Zniffer that is already installed on your computer and cannot be automatically removed. To see the details for this error, click Details button. It displays the reason for this error: "Another version of this product is already installed. Installation of this version cannot continue. To configure or remove the existing version of this product, use Add/Remove Programs on the Control Panel."

If you have encountered this problem, uninstall the previous version using standard Windows tools and then start the installation of the new version again. For more details see section 3.5 "Remove Z-Wave Zniffer".

4 USER INTERFACE

4.1 Layout of the Zniffer main window

Figure 12 shows Z-Wave Zniffer as it usually looks after some frames captured or loaded from the previously saved file.

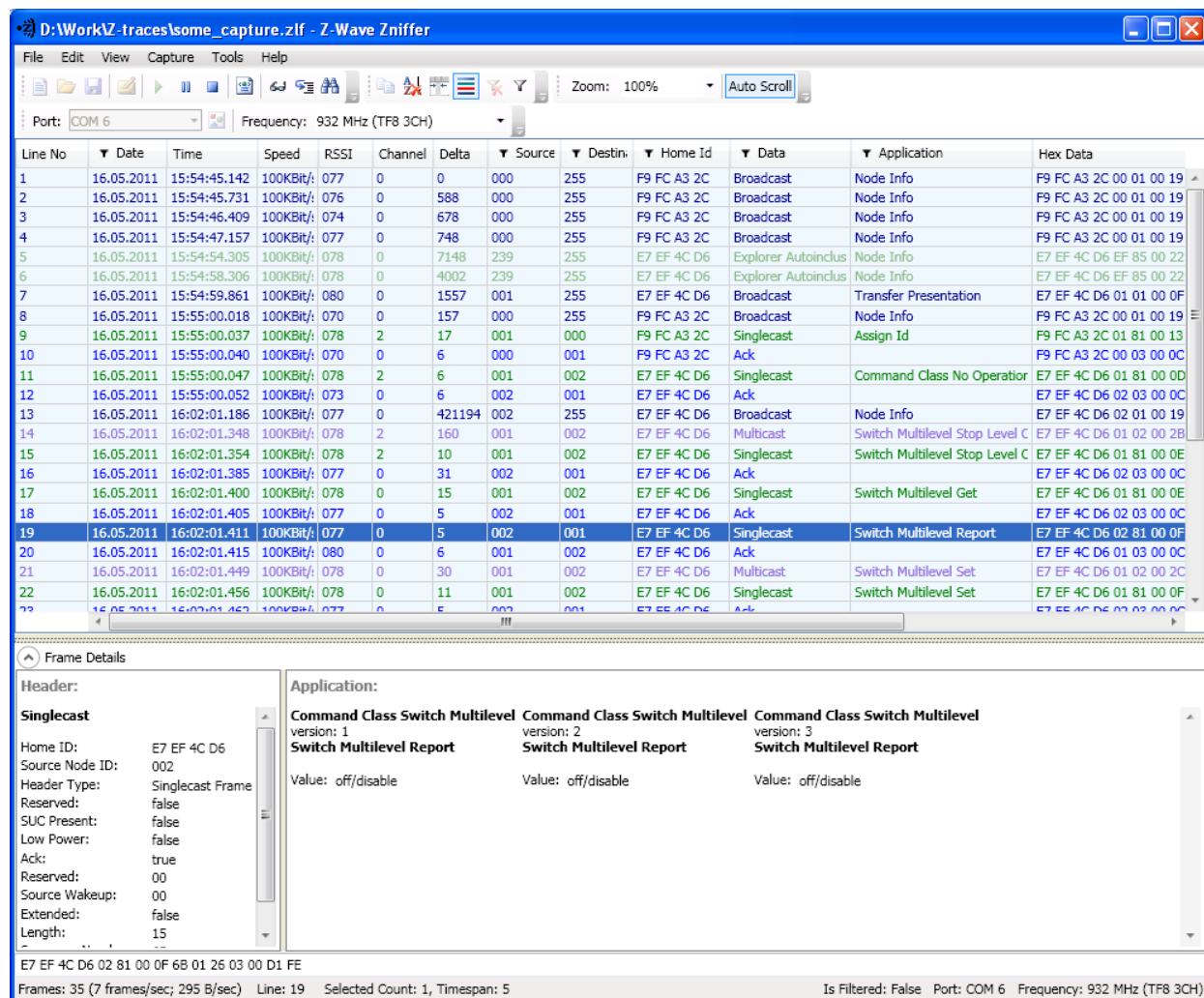


Figure 12. Z-Wave Zniffer main application window

Z-Wave Zniffer main window has the same basic parts as other Windows applications:

- **Title bar** displays the name of the program. It may display also the name of opened/saved log file.
- **Menu bar** contains items that you can click to make choices in a program. See Section 4.2 "Menu bar".
- **Toolbar**. The row of buttons, which represents tasks you can do within a program. It provides quick access to common tasks frequently accessed from the menus. See Section 4.3 "The toolbar".

- **Frame List pane** displays all captured frames with summary information about every frame. By clicking on any frame/row in this pane you control what is displayed in the other parts. See Section 4.5 “Frame List pane”.
- **Frame Details window** displays one frame selected in the packet list pane in more detail. See Section 0 “Frame Details window” below.
- **Statusbar** shows some detailed information about the current program state and the captured data. See Section 4.7 “The status bar”.

4.2 Menu bar

On top of the main window is the application menu. It has the following items:

4.2.1 File menu

This menu contains items to create new, open, save and merge capture files, and to quit from Z-Wave Zniffer. The File menu has the following items:

Menu item	Keyboard Shortcut	Description
New	Ctrl+N	Clear the current log and initiate a new one and create a file for it.
Open		Opens a standard File Open dialog to open the saved log and connect to it in real time.
Save		Saves the current trace to a file.
Trace Comment		Add a comment to a trace.
Reload Command Classes XML File		Reload the Command Classes XML file, if required. See section 7.10 “Editing the Command Classes XML file”
Exit		Exits the application.

4.2.2 Edit menu

The Edit menu has these items:

Menu item	Keyboard Shortcut	Description
Copy	Ctrl+C	Copies the values of the selected frame into the clipboard.
Select All	Ctrl+A	Selects all elements in the current window (usually all frames).
Highlight		Sub-menu with the items to operate the highlighted rows/frames
Highlight by Source		Highlights all frames/rows with the same Source node ID as the selected one
Highlight by Destination		Highlights all frames/rows that has the same Destination node ID as the selected one
Highlight by Source and Destination		Highlights all frames/rows sent between the nodes shown as Source and Destination node of the selected one
Clear Highlighting		Removes the active highlighting
Go to line...	Ctrl+G	Shows a dialog box where the user can enter a line number. The Frame List will then change to this line.
Find...	Ctrl+F	Shows a search dialog box to navigate within the visible frames in the Frame List

4.2.3 View menu

The View menu has these sub items:

Menu item	Keyboard Shortcut	Description
Frame Details		Shows/hides the Frame Details window. For more details see Section "Frame Details Window" below
Reset Sort		Resets the sort order for Frame List to the default one (by Line No.)
Autosize		Automatically adjust the width of all columns in the Frame List for the best appearance
Toggle Colors		Switches on and off the foreground and background colors for all trace items
Toggle Filter		Applies/Hides the current display filter while leaving it active
Drop Filter		Clears all the active display filter conditions
Add Watch	Ctrl+Shift+W	Add new Watch window. See Section 7.5 "Watch"



4.2.4 Capture menu

The Capture menu has these sub items:






Menu item	Keyboard Shortcut	Description
Detect Zniffer Modules		Detect Zniffer modules connected to available serial ports.
Port Selection		The Port Selection sub-menu allows you to select which serial port your Zniffer hardware (Z-Wave Module programmed with sniffer embedded application) is connected to. This menu contains only the serial ports that are installed on your computer and your menu may vary. There is a check mark next to the selected serial port.
Frequency Selection		This menu will show you a list of frequencies supported by the Zniffer device currently connected to the PC. Click on the frequency to select it.
Detect Serial Ports		Rescan available serial ports.
Start	F5	Starts the capture using the Sniffer connected to the selected port at the selected frequency
Pause	Ctrl+Shift+P	Pauses capture. Capture can be resumed.
Stop	Ctrl+Shift+S	Stops capture. A new capture can be started only.





4.3 The toolbar

The toolbar is located directly below the main menu. It contains the following controls:

Menu item	Icon	Description
New		Creates new log and creates a file for it.
Open		Opens the previously saved Zniffer log file. See Section 6.1 "Open file".
Save		Saves the current log into a file.
Trace Comment		Add comment to a trace.

Start		Starts the capture.
Pause		Pauses capture.

Stop		Stops the capture.
Reload Command Classes XML file		Reload the Command Classes XML file, if required. See section 7.10 "Editing the Command Classes XML file"
Add Watch		Add new Watch window. See Section 7.5 "Watch"
Go to line number		Navigates to the frame with the given Line No.
Find Specific line		Opens a dialog to find a frame with specific characteristics.
Copy		Copy a selected trace item(s) to the clipboard
Reset Sort		Resets the sort order for Frame List to the default one (by Line No.)

Auto size Columns		Automatically adjust the width of all columns in the Frame List for the best appearance.
Toggle Colors		Switches on and off the foreground and background colors for all trace items.
Drop Filter		Clear all the display filter conditions.
Toggle Filter		Apply/Hide the current display filter while leaving it active.
Zoom		Change the font size in the frame list pane.
Auto Scroll		Click to start and stop automatically scrolling to last trace items in the Frame List.
Port		The dropdown list selector of the serial port for the application to run on.
Detect Zniffer Modules		Detect Zniffer modules connected to available serial ports.
Frequency		Select working frequency.

4.4 Keyboard shortcuts

The following table contains the keyboard shortcuts.

Press this key	To do this
CTRL+C	Copy the selected item to Windows Clipboard.
CTRL+A	Select all items in a window (usually all frames in Frame List pane).
CTRL+N	Clears the current log and initiate a new one.
CTRL+O	Opens a standard File Open dialog to open the saved log.
CTRL+S	Saves the current trace to a file.
ALT+F4	Exits the application.
ESC	Cancel the current task (close active dialog).
F5	Starts the capture using the Sniffer connected to the selected port at the selected frequency
CTRL+SHIFT+P	Pauses capture. Capture can be resumed
CTRL+SHIFT+S	Stops capture. A new capture can be started only
CTRL+G	Shows a dialog box where the user can enter a line number. The Frame List will then change to this line.
CTRL+F	Shows a search dialog box to navigate within the visible frames in the Frame List
CTRL+SHIFT+W	Add new Watch window.

4.5 Frame List pane

The frame list pane is a table that enlists all the captured or opened frames. This table has the following columns:

Column Name	Description
Line No.	The line number for the frame.
Date	The date when the frame has been captured.
Time	The time when the frame has been captured.
Speed	Transmission rate: 9600 bits per second or 40 kilobit per second
RSSI	RSSI value as measured by the node
Channel	Channel in use by the node
Delta	Time since that last frame was captured, in milliseconds.
Source	Node ID of the source device. If frame is being routed the following format is used: xx(yy) where, xx is the node forwarding the frame from original node yy
Destination	Node ID of the destination device(s). If frame is being routed the following format is used: xx(yy) where, xx is the node forwarding the frame to ultimately reach yy.
Home ID	The unique ID of the Z-Wave network where the frame originated.
Data	Frame type, that is whether it is a Singlecast, Multicast, Broadcast or acknowledge frame and whether it is routed or not. In case of routed frames the following format is added: xx(yy)->zz, where xx is the node forwarding the frame, yy the original sender and zz the destination.
Application	Information about the application part of the frame. Attention! The values for this column are taken from the frame using the data from XML file
Hex Data	Hex Dump of the entire frame.

To sort the Line No. column values descending, click its header. Please note a triangle sign on the right that shows the current sort order. To sort the Line No. column values ascending, click the column header again.

To automatically fit the width of all columns for the best appearance with the current display font settings and window size, click **Autosize Columns** button at the toolbar.

4.6 Frame Details window

In the window below the Frame List pane, you can see the Frame Details with all the details about the one currently selected frame.

Frame Details

Header:	Application:
Broadcast Home ID: F7 86 16 A8 Source Node ID: 002 Header Type: Singlecast Frame Reserved: false SUC Present: false Low Power: false Ack: false Reserved: 00 Source Wakeup: 00 Extended: false Length: 25 Sequence Number: 81 Destination Node ID: 255	Z-Wave protocol Command Class version: 1 Node Info Protocol Version: Z-Wave version ZDK 4.5x and ZDK 6.0x Max baud rate: Reserved Routing: true Listening: true Security: false Controller: false Specific Device: true Routing Slave: true Beam capability: true Sensor 250ms: false Sensor 1000ms: false Optional Functionality: true Speed Extension: 100 kbps Reserved: 0 Generic Device Class: GENERIC_TYPE_SWITCH_MULTILEVEL Specific Device Class: SPECIFIC_TYPE_POWER_SWITCH_MULTILEVEL Command Classes: COMMAND_CLASS_SWITCH_MULTILEVEL COMMAND_CLASS_SWITCH_ALL COMMAND_CLASS_MANUFACTURER_SPECIFIC COMMAND_CLASS_VERSION COMMAND_CLASS_POWERLEVEL COMMAND_CLASS_NO_OPERATION

Figure 13. Frame Details window

Zniffer parses the frames captured from RF using XML files (format R1) generated by the Z-Wave XML Editor [3]. In addition, the Z-Wave XML Editor allows the customer to define command classes under development or proprietary command class structures and thereby enabling interpretation in the Zniffer tool.

To show/hide the Frame Details window click **View** menu, then click **Frame Details** or the arrow button in the window top.

4.7 The status bar

F7 86 16 A8 02 01 00 19 81 FF 01 01 C3 9C 01 11 01 26 27 72 86 73 00 5B C8									
Frames: 7 (0 frames/sec; 63 B/sec)					Line: 2		Selected Count: 1, Timespan: 818		Is Filtered: False Port: COM 6 Frequency: 932 MHz (TF8 3CH)

Figure 14. Status bar

In the status bar on the bottom, you can see status information:

Area	Description
Frames: N (X frames/sec; Y B/sec)	Total count of the frames that have been captured in the log and the average data speed.
Line: N	Line number of the current frame
Selected Count: X Timespan: Y	Quantity of selected frames and the total time span of these selected frames calculated on basis of Delta values
Is Filtered: False/True	<p>Status of the current display filter. It displays “Filtered: True” if some display is active or “Filtered: False” if display filter is inactive or display conditions are empty.</p> <p>Note! After starting capturing the traffic, you may see an empty Frame List pane while traffic is coming. Check the Filtered state at the status bar to make sure you have no display filter that prevents frames from being displayed in the Frame List.</p>
Port: X	Active Port selection
Frequency: X	Active Frequency selection.

5 CAPTURING LIVE RF TRAFFIC

5.1 Introduction

Capturing live Z-Wave network RF messages is one of the major features of Z-Wave Zniffer.

Zniffer capture engine provides the following features:

- Capture messages from all Z-Wave devices within direct RF range.
- Stop the capture on different triggers like: capture duration, captured number of frames, size of log file.
- Simultaneously show decoded frames while keep on capturing.

5.2 Prerequisites

Setting the environment you need to capture the Z-Wave network RF communication for the first time could be tricky.

You need the following items:

- Z-Wave module. ZW040x based Z-Wave module is recommended. This module supports 9.6 kbps, 40 kbps and 100 kbps RF communication.
- Firmware in a correct HEX file to be flashed for running the Sniffer on Z-Wave module. Sniffer_ZW040x.hex is needed for the recommended Z-Wave module.
- Available COM port with properly connected Z-Wave module

5.3 Capturing interface

To check or select the COM port where Z-Wave Zniffer application will look for Z-Wave module with Sniffer firmware connected, under **Capture** menu, select **Detect Zniffer Modules** (or click the corresponding button on the toolbar)

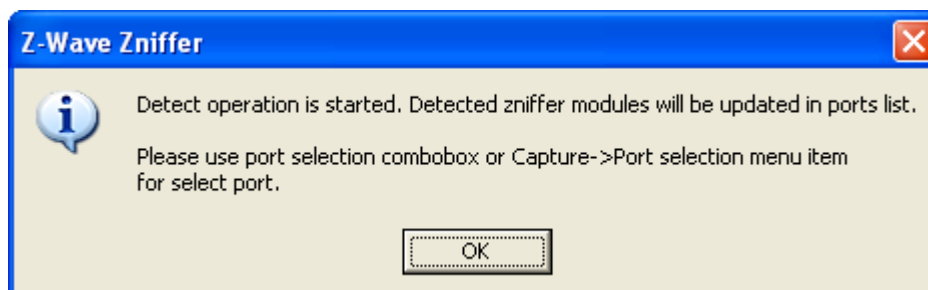


Figure 15. Detect Ports dialog

After this, select the proper COM port from the dropdown list. If any port is connected to Z-Wave device, then it displays also some system information for that device – chip type and revision and firmware version and revision.

To check or select the frequency of RF communication that Zniffer will capture, click **Capture**, then click **Frequency Selection** item (or select from the dropdown list on the toolbar). Select an appropriate frequency region in sub-menu that appears.

5.4 Start capturing

To start capturing the RF communication of Z-Wave network, click the **Start** button at the toolbar. Or press **F5** key on your keyboard. Or click **Capture** file, and then click **Start** item.

If Start action is initiated in the newly opened environment or after the Pause action then:

- the capture will continue (resume) without clearing the capture
- the Delta for the first frame is zero

If Start action is launched after the Stop action then it checks either the capture has been saved:

- If the capture has been saved then it starts the new capture.
- If the capture has NOT been saved then it opens the confirmation dialog with standard question about saving the unsaved data and Yes and No buttons. If Yes clicked then clear the Frame List and immediately start the new capture. If No is clicked then nothing happens.

5.5 Pause capturing

Pause action interrupts the capturing RF communication of Z-Wave network. To pause capturing, click **Pause** button at the toolbar, or press **Ctrl+Shift+P** shortcut on your keyboard, or click **Capture** menu and then click **Pause** item.

The second click on **Pause** button works in the same way as the Start button:

- the capture will continue (resume) without clearing the captured Frame List
- the Delta for the first frame is zero

5.6 Stop capturing

Stop action stops the capturing RF communication of Z-Wave network without the possibility to continue the capture. To stop capturing, click **Stop** button at the toolbar, or press **Ctrl+Shift+S** shortcut on your keyboard, or click **Capture** menu and then click **Stop** item.

5.7 Restart a running capture

To restart capturing do Stop and Start actions as described above. If you captured any frame it will open a confirmation dialog.

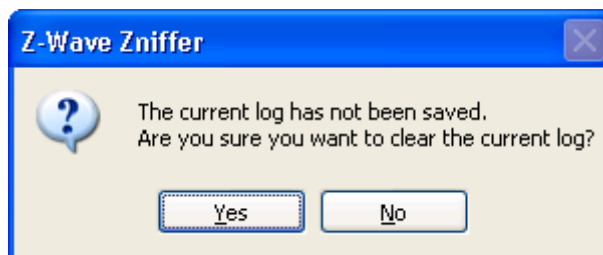


Figure 16. Clear the capture confirmation dialog

Click **Yes** to continue with clearing out the captured Frame List. Or click **No** to cancel the capture restart and remain with the captured Frame List.

5.8 Saving the trace to a file

To start saving the trace into a file, use the **Create New Trace** option. Use **File > New** from the main menu, or **Create New Trace** from the toolbar. You will be asked to **Save As** your trace before starting capture.

5.9 Troubleshoot capturing frames

Here are solutions to some common problems with capturing the frames in Z-Wave Zniffer.

5.9.1 Capture starts but Frame List is empty

This could be caused by these typical reasons:

- Capture interface has not been selected or wrong port and/or frequency has been selected. Check the current interface selection using the information that Status bar displays on the right.

Port:COM1 Frequency:908.42MHz (US)

Make sure you have selected the correct COM port and frequency before stating the capture. Use the Capture menu to change the interface selection.

- Display Filter is applied. The frames are coming but Frame List is empty because all the frames are filtered out. Check this current status of Display Filter using an icon in Status bar.

Y Filtered

To fix this temporarily de-activate the filter using **Toggle Filter** button at the toolbar or drop the filter if you don't need it anymore using **Drop Filter** button at the toolbar.

5.9.2 Frame List does not scroll automatically

In some cases Frame List could not scroll automatically while **Auto Scroll** option is selected. This could be caused by non-default sort order you have applied. Sort order is very easy to change by simple click on any column heading. Please note, that **Auto Scroll** option automatically scrolls the Frame List to the last frame, which is the frame with the greatest LineNo value. Some sort order could make the new

frames to appear in the beginning of the Frame List, which could look confusing. To apply the default sort order, click **Reset Sort** button at the toolbar.

6 FILE INPUT/OUTPUT

6.1 Open file

1. To open any previously saved log file, click **File** menu, then click **Open**. Or press Ctrl+O keyboard shortcut. Or click **Open** button at the toolbar. Standard Open dialog appears as shown at Figure 17.

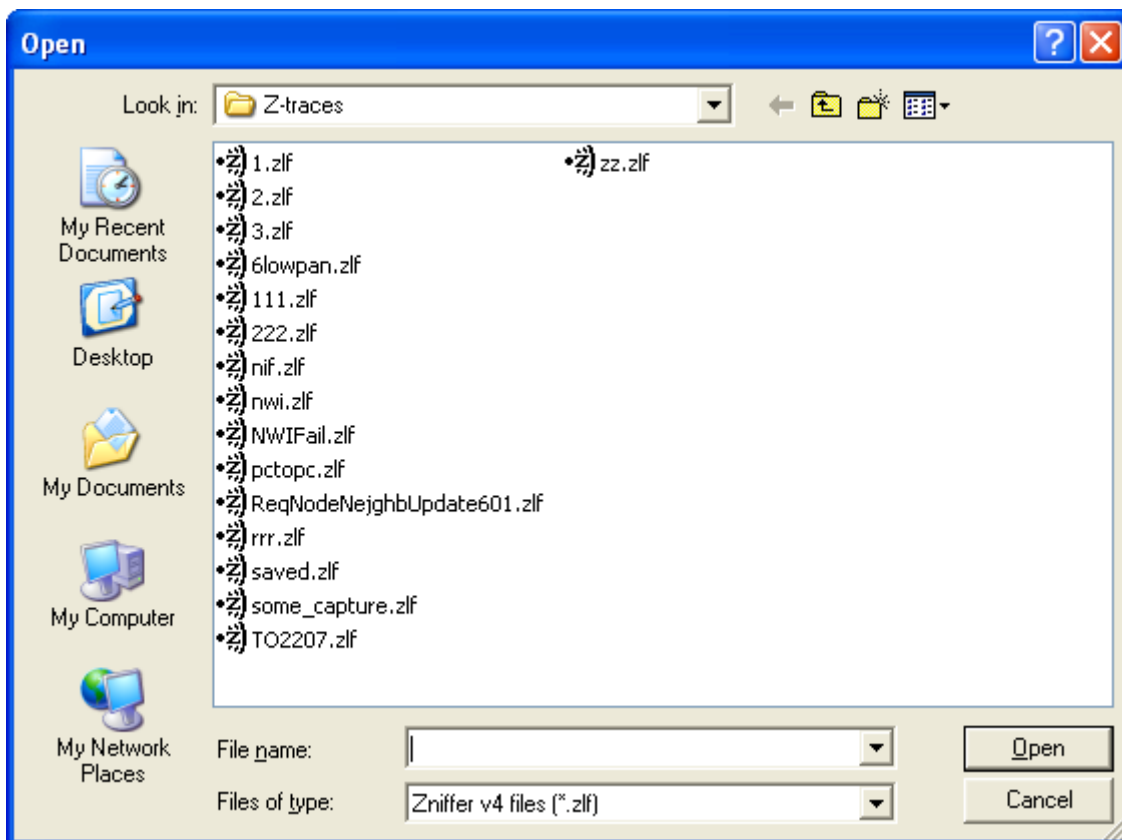


Figure 17. Open file dialog

2. In the **Look in** list, click the folder, drive, or Internet location that contains the file that you want to open.
3. To check or select the file type, use **Files of type** drop-down list. Current Z-Wave Zniffer supports two file types: .ZBF files that are binary data files and .ZNF files that are plain text files saved using the Zniffer version 1.0. The native ZBF file format is selected by default.
4. In the folder list, locate and open the folder that contains the file.
5. Click the file, and then click **Open**.

Another option is to open a log file directly from the Windows environment.

1. Find the file that you want to open.
2. Double-click the file to start Z-Wave Zniffer and open the selected file.
If you have a file that will not open, you probably need to install Z-Wave Zniffer.

6.2 Save a file

It is recommended to save the captured frames in a file to avoid losing data unexpectedly due to a power failure or other problem.

To save your capture file, stop the trace, click the **Save** button at the toolbar; or press **Ctrl+S** keyboard shortcut on your keyboard; or click **File** menu and then click **Save**.

Type a name for the file in the **Save As** box.

To specify the range of saved frames, select one of the available options using the **File > Save As** option:

- **Selected Items**, to save the selected frames only;
- **Filtered Items**, to save the filtered frames only;

When finished, click **Save**.

6.3 Add a comment to the trace

It is possible to add a text comment to the trace. Select **File > Trace Comment** from the main menu or **Trace Comment** on the Toolbar to add your comment.

6.4 Open files saved in older Zniffer formats

The current version of Zniffer creates log files in .ZLF format. However, it can also read .ZBF and .ZNF file formats created with previous version of the Zniffer application. To do this, the File Converter application must be installed in addition to the Zniffer application.

7 WORKING WITH CAPTURED PACKETS

7.1 Navigation within frames

To simplify the navigation within frames in Frame List use **Go To Line** and **Find** dialogs.

7.1.1 Navigation with Go To Line dialog

To quickly navigate to a frame with any given Line No, use Go To action. Click **Edit** menu, then click **GoTo Line** item. Or press **Ctrl+G** shortcut at your keyboard. Or right-click at any row in Frame List and select **Go To** item in shortcut menu.

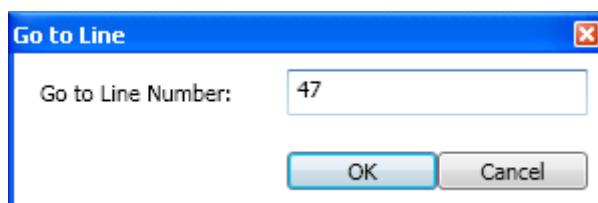


Figure 18. Go To Line dialog

To quickly navigate without opening a separate Go To Line dialog, use **Go to Line** textbox and button at the toolbar. Enter the Line No value and press **ENTER** on your keyboard or click the **Got To** button.

7.1.2 Navigation with Find frame dialog

To open Find dialog, click **Edit** menu, then click **Find** item. Or press **Ctrl+F** shortcut on your keyboard.

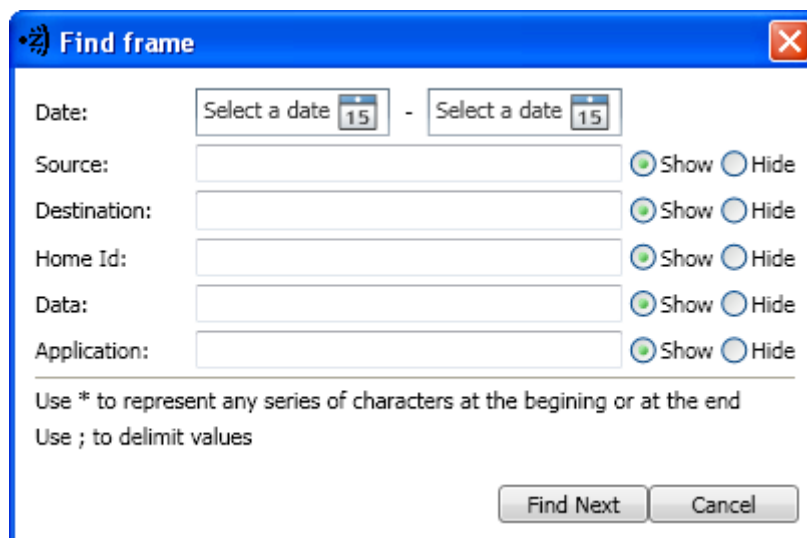


Figure 19. Find frame dialog

Find dialog includes control to set the find criteria by several columns:

- Date;

- Source Node ID
- Destination Node ID
- Home ID
- Time
- Data - contains the list of available human-readable values in favor of hexadecimal codes;
- Application - contains the list of available human-readable values in favor of hexadecimal codes.

Select the required comparison operator and enter or select the required value for every field you want to look for.

Select the search direction, that is top-down by default.

To navigate to the next occurrence of the frame that meets the entered criteria, click **Find Next** or press **ENTER** button on your keyboard. Find dialog changes the active row in Frame List and remains on the top of other Z-Wave Ziffer until been intentionally closed.

To exit from Find dialog, click **Cancel** button at the bottom of the dialog or click Close button at the title bar.

7.2 Highlighting frames

To highlight the frames you need, right-click at the frame you would like to use as a sample and select **Highlight Frames** item in shortcut menu. It has the following sub-menu items:

- **By Source Node ID** highlights all frames that has the same Source node ID as the selected one;
- **By Destination Node ID** highlights all frames that has the same Destination node ID as the selected one;
- **Highlight by Source and Destination** highlights all frames sent between the nodes shown as Source and Destination node of the selected one;
- **Clear Highlighting** removes any active highlighting.

Right-clicking on the column header and selecting any of the highlighting options will result in corresponding highlighting of all frames.

7.3 Using display filter

To reduce the amount of the frames that are displayed at Frame List use filters.

Attention! Please note that display filter affects the displayed frames while the total captured frames remains untouched.

Filtering can be applied by Date, Source, Destination, Home ID, Data, Application.

To apply the display filter that uses some value for the filtering criterion, use Filter icon at the column heading in the Frame List. Click the icon to open the drop-down list with the available values.

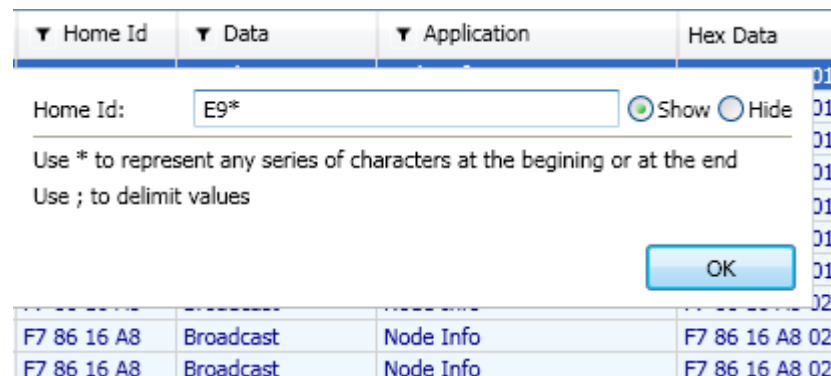


Figure 20. Quick filter drop-down list for Destination column

Enter the required value to apply the filtering by this value only.

Clear the input field and press OK to drop the active filter.

7.4 Control active filters

To clear the filtering conditions, click **Drop Filter** button at the toolbar.

To activate/deactivate the current filter while pre-serving it, click **Toggle Filter** button at the toolbar.

7.5 Working with encrypted frames

Some of the frames that Zniffer captured could be secure (encrypted) frames. The frames that Zniffer was unable to decrypt using known encryption keys contain a special **Decrypt** link in the Frame Details window as shown at the figure below.

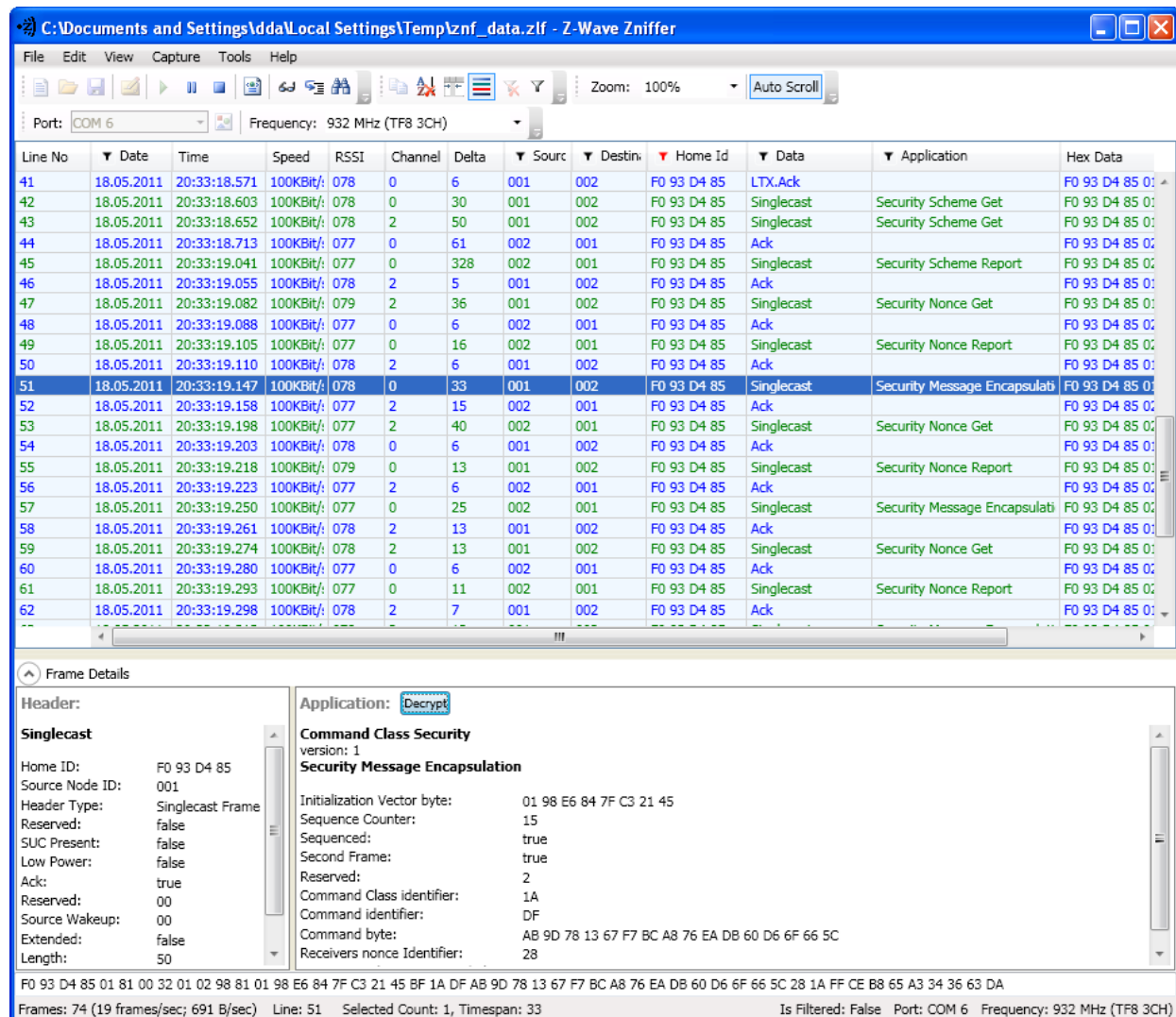


Figure 21. Decrypt button in the Frame Details window

To enter the required key click the **Decrypt** link or press **Ctrl+Shift+D** shortcut at your keyboard. Encryption Key dialog appears as shown at the figure below.

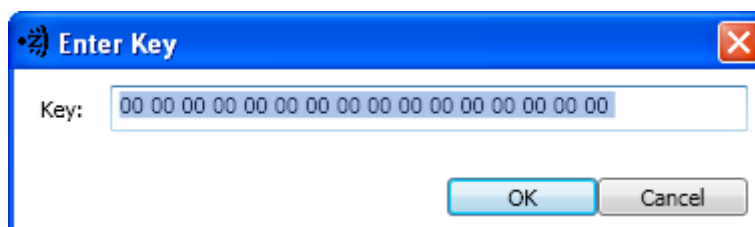


Figure 22. Encryption Key dialog

Attention! Zniffer is unable to automatically define what particular key should be entered – either network key for a whole Secure Z-Wave Network or temporary (inclusion) key for some node. So user has to follow the sequence of the events/frames and define what key should be entered.

The key values according to the Secure Command Class Specifications should be 16 hexadecimal values long. Encryption Key dialogs supports two possible formats – space-separated values (e.g. “01 02 03 04...”) and continuous string (e.g. “01020304...”).

Zniffer adds trailing zeros 0x00 up to 16 hexadecimal values. So if you have to enter “01 02 03 04 00 00 00 00 00 00 00 00 00 00 00 00” you can enter just “01 02 03 04” or “01020304”.

Attention! Note please that Encryption Key dialog accepts even number of values only.

Click **Ok** to apply the entered key and store it into the Key Storage that Zniffer will try to use for any secured frame within current capture.

If the frame could be decrypted using the key user provided then Zniffer displays the decrypted information in the Frame Details window. If the key is incorrect then the Notification tooltip appears in the Frame Details window as shown at the figure below.

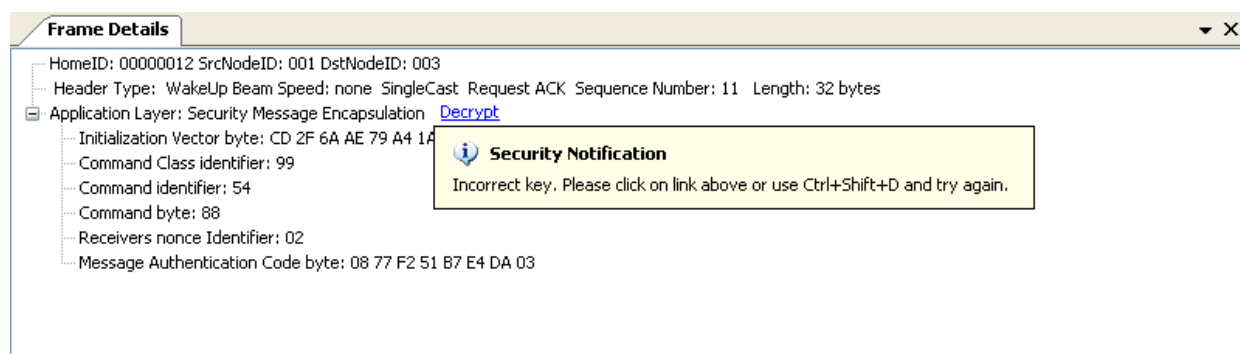


Figure 23. Notification tooltip about incorrect key

Attention! Note please that all the keys user provided are saved in the .ZBF file and restored automatically during file opening.

7.6 6lowPAN Datagrams

Zniffer can parse 6lowPAN datagrams. When the trace contains traffic with 6lowPAN datagrams, select **Tools > 6lowPAN Datagrams**, and press the **Parse** button in the **6lowPAN Datagram** pane.

The **Frame Details** pane will show parsed information obtained from the selected 6lowPAN datagram.

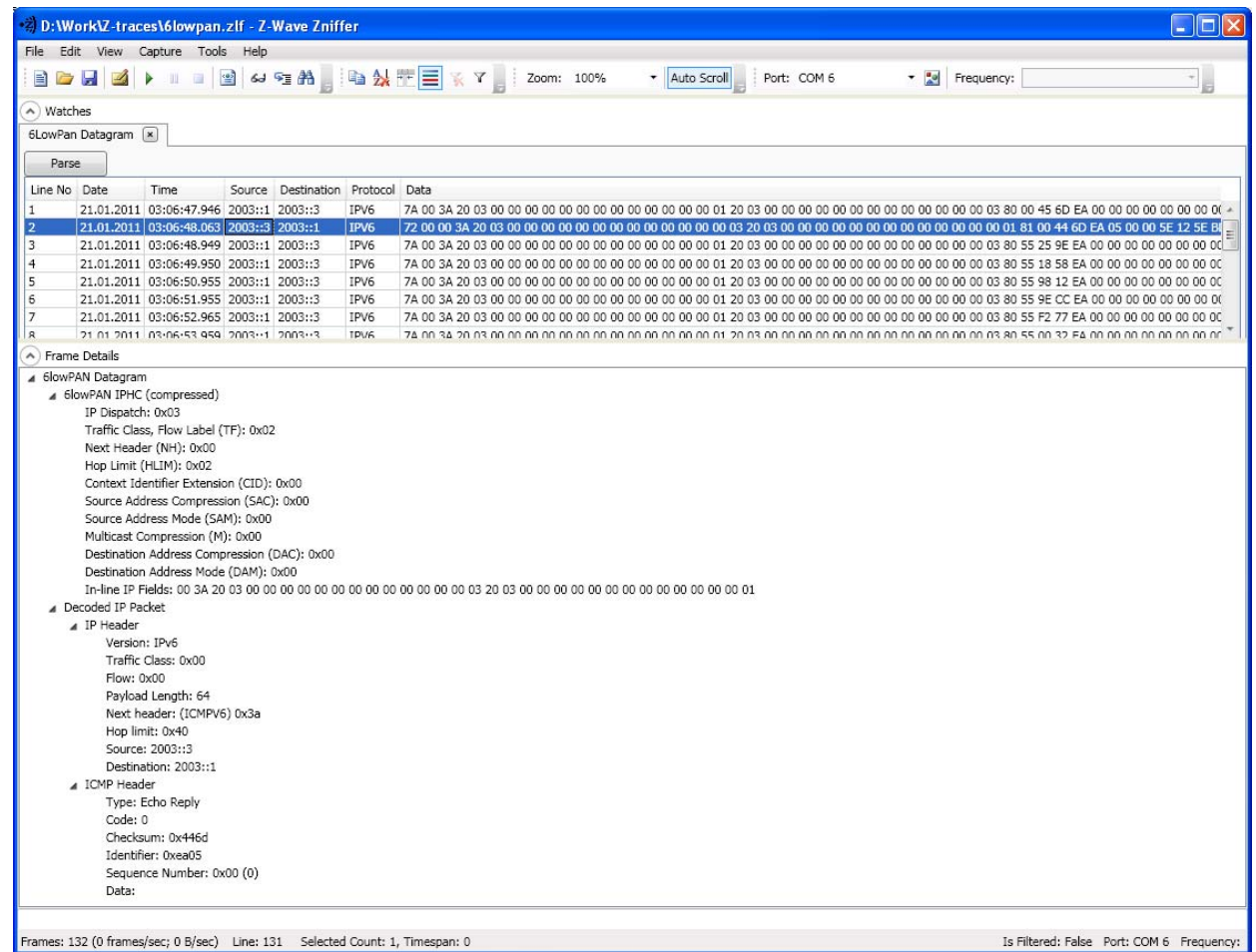


Figure 24. 6lowPAN Datagrams pane

7.7 Transport Service Datagrams

Zniffer can parse transport service datagrams. When the trace contains traffic with transport service datagrams, select **Tools > Transport Service Datagrams**, and press the **Parse** button in the **Transport Service Datagram** pane.

The **Frame Details** pane will show parsed information obtained from the selected transport service datagram.

7.8 Watch

Watch allows tracking the rare frames and fast navigating to occurrence in the trace.

To open **Set up watch filter** dialog, click **View** menu, then click **Watch**. Or press **Ctrl+Shift+W** keyboard shortcut.

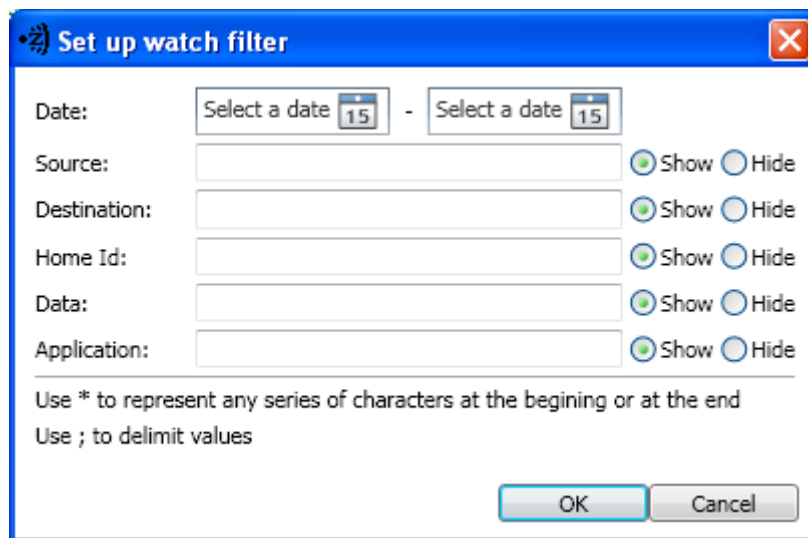


Figure 25. Watch Criteria dialog

Enter the appropriate criteria using any combination of the available entry fields:

- **Date;**
- **Source Node ID**, to use the values of source node ID as a criterion. Specify either single value (with the "Equal" operator) or click ellipsis button to specify the list of the values in a separate popup dialog (with the "List" operator).
- **Destination Node ID**, to use the values of destination node ID as a criterion. Could be used with several operators: Starts with, Ends with, Contains, Equals, and List.
Attention! Due to special handling of the destination node ID especially in Multicast frame type, its values should be entered with leading zeros, e.g. "003" instead of "3" and "034" instead of "34".
- **Home ID**, to use Z-Wave Network ID as a criterion. Could be used with several operators: Starts with, Ends with, Contains, Equals, and List.
- **Data**, to use that parsed human-readable description of the frame
- **Application**, to use that parsed human-readable description of the frame.

To apply the criteria to the Watch window, click **Ok**.

The figure below displays a sample Watch window.

Watches

Watch 1 [X]

Line No	▼ Date	Time	Speed	RSSI	Channel	Delta	▼ Source	▼ Destini	▼ Home Id	▼ Data	▼ Application	Hex Data
75	18.05.2011	20:50:34.942	100KBit/s	078	0	103363	001	255	E9 BE CE 22	Broadcast	Node Info	E9 BE CE 2
76	18.05.2011	20:50:35.562	100KBit/s	079	0	620	001	255	E9 BE CE 22	Broadcast	Node Info	E9 BE CE 2
77	18.05.2011	20:50:35.761	100KBit/s	078	0	199	001	255	E9 BE CE 22	Broadcast	Node Info	E9 BE CE 2
78	18.05.2011	20:50:35.961	100KBit/s	078	0	200	001	255	E9 BE CE 22	Broadcast	Node Info	E9 BE CE 2

Figure 26. Watch window displays frames

7.9 Best practices in handling the frames

7.9.1 Select the specific frames

Sometimes it is difficult to manually select the specific frames while selection is required to target the range of the frames to perform the further action upon.

Here are the recommended solutions:

- **Highlight** the frames by specific Source node ID, Destination node ID or between specific nodes, and then click **Select Highlighted**. See section 7.2 for more details.
- Apply display filter to reduce the amount of visible frames by specific criteria and then click **Select All**. See section 7.3 for more details.

7.9.2 Operate the large capture

After running the Zniffer in very active Z-Wave network, it can capture very big amount of frames that is rather difficult to operate with. Another reason for reducing the amount of frames is the need to send the capture file with specific frames for analysis to somewhere else.

Here are the recommended solutions:

- Select the specific frames and then click **Save As** to save as new file. Select **Selected only** option in **Save Items** drop-down list and finally click **Save**. For more details, see section 6.2.
- Apply filter using Filter dialog or quick filter and then click **Save As** to save as new file. Select **Displayed** option in **Save Items** drop-down list and finally click **Save**. For more details, see section 7.3.
- Before starting the capture, specify the criteria for automatic saving the multiple files when some condition is reached using **Capture Options** dialog. For more details, see section **Error! Reference source not found.**

7.10 Editing the Command Classes XML file

If the Zniffer does not parse user-defined command classes, it is required to edit the Command Classes XML file manually.

In Windows 7, the Command Classes XML file is located at
C:\Users\{username}\AppData\Roaming\Sigma Designs\Z-Wave Zniffer

In Windows XP, the Command Classes XML file is located at C:\Documents and
Settings\{username}\Application Data\Sigma Designs\Z-Wave Zniffer

When the Command Classes XML file has been edited manually, it must be reloaded in the Zniffer application. Select **File > Reload Command Classes XML file** from the Main Menu or press the button on the Toolbar.

8 REFERENCES

- [1] Zensys, INS10679, Instruction, Z-Wave Programmer User Guide
- [2] Zensys, SDS10243, Software Design Specification, Z-Wave Protocol Overview
- [3] Zensys, INS10686, Instruction, Z-Wave XML Editor User Guide